Pearson Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Versant

Report Date: 11/15/2021

Product Description: Versant is a patented AI technology tool that predicts how expert human interviewers would score a test, allowing you to get instant, unbiased results, anywhere in the world.

Contact Information: accessibility@pearson.com

Notes: This document has been completed based on the current tested and specified functionality of the named application.

Evaluation Methods Used: Evaluations were conducted by trained Accessibility Quality Assurance Engineers and included both automated and manual testing. Quality Assurance Engineers who are native users of blindness technologies participated in the

"Voluntary Product Accessibility Template" and "VPAT" are registered
service marks of the Information Technology Industry Council (ITI)

Page **1** of **8**

evaluation. Testing was conducted on Windows 10 on the Chrome browser versions 88 and 94. Assistive technology used during the evaluation included JAWS 2021 and a refreshable braille display.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Versant supports text alternatives for non-text content, including controls, input, sensory content, and images. Exceptions: The icons representing delivery methods have no label or key. Visual bar graphs do not have meaningful labels or descriptions.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	There is no audio or video only content available in Versant.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	There are no pre-recorded videos in Versant.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	There are no pre-recorded audio-described videos in Versant.
1.3.1 Info and Relationships (Level A)	Does Not Support	Versant does not use a logical structure where information and relationships can be programmatically determined or are available in text.
1.3.2 Meaningful Sequence (Level A)	Partially Supports	Versant presents content in a meaningful order. Exception: Content in the Available Tests section has a nonstandard tab order.
1.3.3 Sensory Characteristics (Level A)	Supports	Versant does not rely on sensory information alone to convey meaning.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A)	Partially Supports	Versant does not rely only on color coding alone to convey information. Exceptions: In the Tests Not Assigned section, colors are used in the place of test names. The notifications icon has a yellow dot appear when a new report is available.
1.4.2 Audio Control (Level A)	Not Applicable	There are no pre-recorded audio and videos in Versant.
2.1.1 Keyboard (Level A)	Does Not Support	Core system functionality (edit fields, buttons, links, navigation controls) cannot be accessed using the keyboard.
2.1.2 No Keyboard Trap (Level A)	Supports	There are no keyboard traps in Versant.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	Versant does not require this capability for operation.
2.2.1 Timing Adjustable (Level A)	Does Not Support	Item timer is not announced to user, but Assistive Technology users might need additional time.
2.2.2 Pause, Stop, Hide (Level A)	Supports	Versant does not use moving or blinking content.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	Versant does not use flashing content.
2.4.1 Bypass Blocks (Level A)	Partially Supports	While Versant does have "skip to" links, it uses a non-standard header structure, and not all content is within ARIA landmarks.
2.4.2 Page Titled (Level A)	Does Not Support	Page titles do not change to reflect new page content.
2.4.3 Focus Order (Level A)	Does Not Support	Elements on a page receive focus in an order that is not intuitive or fails to preserve meaning and operability, while some required components are not accessible with a keyboard-only.

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)	Supports	Versant uses link text that is sometimes vague but can be identified with surrounding context. Best practice is to use link names that can be understood outside of context of surrounding text so that screen reader users can rely on link lists available through assistive technology to navigate to links.
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	Versant does not require users to make specific finger or cursor gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not Applicable	Versant does not activate functions on the down-click or down-tap.
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	All occurrences of programmatic labels for elements match with the label that the user sees. Exceptions: Some interface elements like the menu button either lack descriptive labels, or their labels are not human-readable, such as using the element's ID as name.
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	Versant does not utilize any motion interactions.
3.1.1 Language of Page (Level A)	Supports	Versant uses html language attributes.
3.2.1 On Focus (Level A)	Partially Supports	Elements in Versant do not change context when they receive focus. Exception: When selecting an email address from the group members in the Group Details section, a modal opens with the user details and this modal receives focus.
3.2.2 On Input (Level A)	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.3.1 Error Identification (Level A)	Does Not Support	Error messages are not announced to assistive technology and do not receive focus.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Does Not Support	Input fields are not clearly labeled, and no clear instructions are given for user input.
4.1.1 Parsing (Level A)	Partially Supports	Versant conforms to proper markup semantics. Exception: Radio button labels contain markup rather than descriptive label text.
4.1.2 Name, Role, Value (Level A)	Does Not Support	Form fields and primary item interactions are not compliant and encoded with name, role, value.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	There is no live media used in Versant.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	There is no video content in Versant that requires audio descriptions.
1.3.4 Orientation (Level AA 2.1 only)	Does Not Support	In the mobile delivery of exams in Versant, changes to the display orientation are not supported. Currently questions can be viewed in portrait layout only.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	Versant allows autocomplete to simplify the user input process where it is applicable.
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Versant has sufficient color contrast in its elements. Exceptions: There are a few instances of text on grey background that do not meet the minimum contrast requirements.
1.4.4 Resize text (Level AA)	Supports	Versant does not lose content or functionality using 200% magnification.
1.4.5 Images of Text (Level AA)	Supports	Versant does not use any images of text to convey information to the user.

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)	Supports	Content in Versant reflows properly and does not have loss of content or function when magnified.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially Supports	Versant supports 3:1 contrast ratio for non-text elements. Exception: In the Usage by Location section, several non-text elements do not meet minimum color contrast.
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	Versant uses adequate text spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	Pop-up content does not prevent user access to other page content, and users have adequate access to pop-up content.
2.4.5 Multiple Ways (Level AA)	Supports	Versant provides multiple ways to reach a page.
2.4.6 Headings and Labels (Level AA)	Supports	Page headings and labels are meaningful.
2.4.7 Focus Visible (Level AA)	Does Not Support	Visual focus is not consistently available for keyboard users across Versant.
3.1.2 Language of Parts (Level AA)	Supports	Versant uses language attributes.
3.2.3 Consistent Navigation (Level AA)	Partially Supports	Versant uses consistent menu navigation across the application. Exception: The list menu is a feature expected to be found in the navigation region or near the beginning of the page, while it is near the end of the page in focus order.
3.2.4 Consistent Identification (Level AA)	Supports	Versant uses icons and buttons consistently across the application.
3.3.3 Error Suggestion (Level AA)	Does Not Support	Versant does not announce errors to assistive technology and therefore Versant does not suggest fixes when users make errors.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Versant reduces the risk of input errors and provides messaging where users can check their answers before saving the data.
4.1.3 Status Messages (Level AA 2.1 only)	Supports	Status messages are promptly displayed or communicated to the user.

Legal Disclaimer (Company)